



“There are only two ways to live your life. One is as though nothing is a miracle. The other is as though everything is a miracle.”  
— Albert Einstein

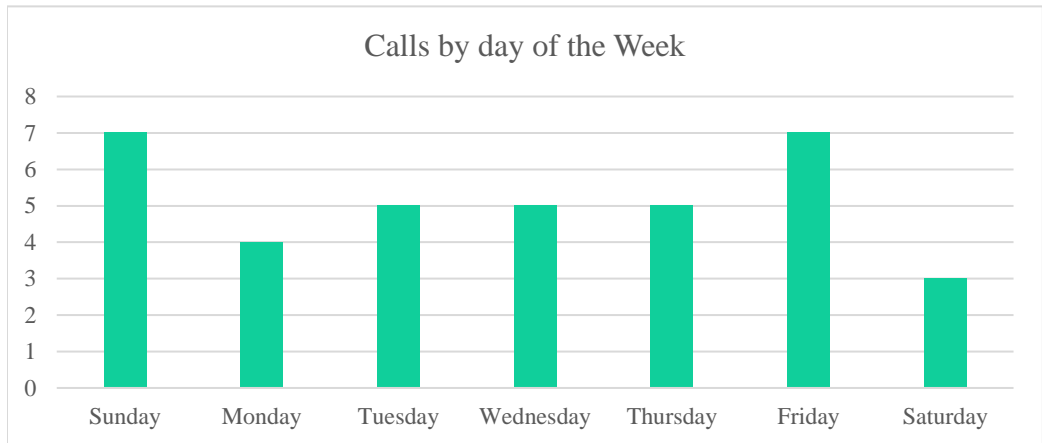
## Upcoming Events

## Call for Service Info

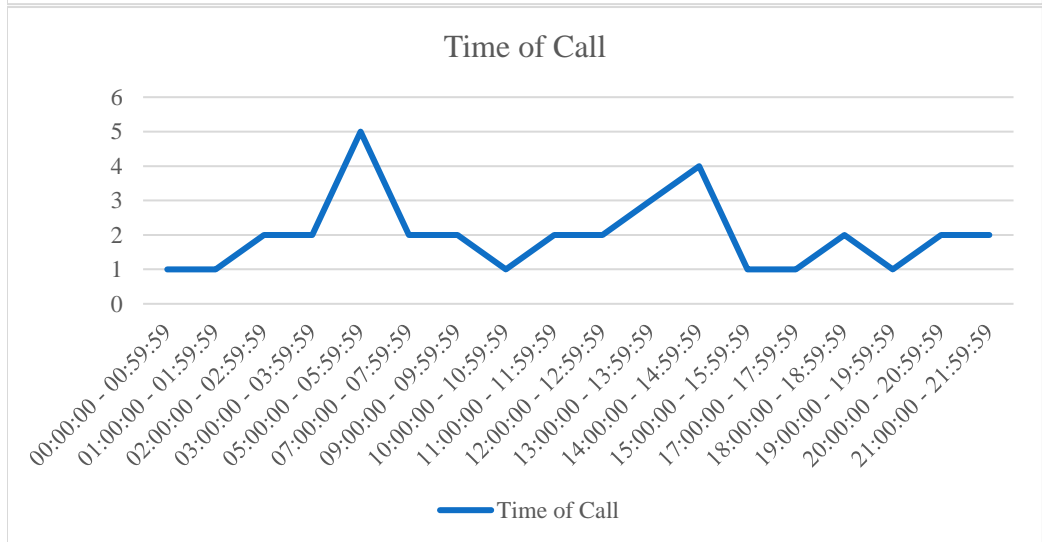
Calls by Town

Union	8
Washington	20
Appleton	7
Total	35

Calls by day of the Week



Time of Call



### Incident Patient Disposition

#### Call Vol. of Past Years

2018- 495

2019- 507

2020- 484

2021- 143

#### Missed Calls

2018- 23

2019- 29

2020- 13

2021- 5

Treated - Transported by this EMS Unit	20
Patient Treated - Refused Transport	9
Dead at Scene	3
No Patient Found/Contact	3
Treated, Transferred Care to Another EMS Unit	1

### Avg Times (In Minutes)

Avg Unit Notified to Enroute	1.7
Avg Unit Enroute to Arrived at Scene	11
Avg Unit Arrived on Scene to Left Scene	29.1
Avg Unit Left Scene to Arrived at Dest	27.4

### Destination Transported To

NO TRANSPORT	16
LINCOLN COUNTY HEALTH - MILES CAMPUS	1
MAINE GENERAL MEDICAL CENTER	0
PEN BAY MEDICAL CENTER	19
WALDO COUNTY GENERAL HOSPITAL	0

April has been a busy month for us with calls, we have answered a total of 35 calls for service. We were not able to make 3 calls due to the fact that we were on a call already, and out of those calls we had a first responder go every time. As the restrictions from COVID are becoming less people are calling us more as they are starting to feel more comfortable about going to the hospital. This alone with warmer weather our call volume will start to increase.

For this past month our busiest days were Sunday and Friday and this changes from month to month, with the busiest time being from 5-6am followed by 2-3pm these are the times that people are getting ready to go to work or coming home from work. The average time we receive a call to the time that we are en-route was less 2 minutes, we have been able to maintain this time since we started the 24/7 per-diem program, while our times before hand were 10 minutes on average.

Even though we are able to reach these great objectives to better serve the communities, we are hurting for people it is hard to find people to do this line of work. Because not only are you getting a medically trained person when we arrive you are also getting some that is fire trained. So, you are getting a dualed trained person for price of one. But this is not a issue just for our little service but state a nationwide. People for different reasons don't have the time or willingness to help in the communities.