

News and Announcements

With support from the Town of Union, Tidewater Telecom has received a major grant to expand its current fiber optic network in the Town to reach an additional (approximately) 400 addresses. Tidewater's Work on the grant has already begun, and the process of running the new fiber on the utility poles is nearly complete. A list of the roads where the new fiber is being mounted under the grant may be found to the right.

This is a major step forward toward fulfilling the Broadband Committee's charter of working with local Internet service providers to bring high-speed Internet access to all of Union. The Committee is planning to work closely with Tidewater throughout the project, to help ensure that the process proceeds smoothly for the citizens of Union.

Tidewater has begun the process of accepting applications for connection to the new fiber. Making all of the connections is expected to be a lengthy process because of the anticipated number of applications, and it is important for citizens to sign up early. Tidewater plans to make the connections in local clusters around each of about ten local connection facilities spanning the Town, and if you miss your local connection window, it may be a while before the installation technicians return to your local area. It really is important to sign up early.

To determine whether the new fiber service is available at your address, and to request a connection, visit the Tidewater website at www.tidewater.net, select the pink box ("South Bristol, Union, and New Castle Residents"), and fill out the form online. Tidewater will get back to you quickly, with a determination of service availability at your address, the connection cost (typically \$100), and service and pricing options. You can also call or email Tidewater at 844.763.9900, specialprojects@tidewater.net with questions.